# AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

# SPECIAL ITEM NUMBER 132-51 INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design / Computer Aided Manufacturing (CAD/CAM)
	Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or
	Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

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Contract Number: GS35F0869R

Period Covered by Contract: September 15, 2010 to September 14, 2015

General Services Administration Federal Supply Service

Pricelist current through Modification # PO-0008, Dated 7/21/2011

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).





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# INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

#### **SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SPECIAL NOTICE TO AGENCIES: Small Business Participation SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ online shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

#### 1. GEOGRAPHIC SCOPE OF CONTRACT:

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

[X]	The Geographic Scope of Contract will be domestic and overseas delivery.
[]	The Geographic Scope of Contract will be overseas delivery only.
[]	The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

Not Applicable – no wireless services offered

#### 2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Phacil, Inc. 601 California Street Suite 1710 San Francisco, CA 94108

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: (703) 526-1800 – West Coast Office





(703) 526-1800 - National Capital Region Office

#### 3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

# 4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule Contract

Block 16: Data Universal Numbering System (DUNS) Number: 054885111

Block 30: Type of Contractor – A. Small Disadvantaged Business

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor
- Block 31: Woman-Owned Small Business No
- Block 36: Contractor's Taxpayer Identification Number (TIN): 94-3400443
- Block 40: Veteran Owned Small Business (VOSB) No
- 4a. CAGE Code: 1VSM1
- 4b. Contractor has registered with the Central Contractor Registration Database.

#### 5. FOB DESTINATION

# 6. DELIVERY SCHEDULE

As agreed between ordering activity and Phacil.

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	As agreed between ordering activity and Phacil.
	Days

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.





- 7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
  - a. Prompt Payment: \_2 \_\_% \_10 \_\_ days from receipt of invoice or date of acceptance, whichever is later.
  - b. Quantity None
  - c. Dollar Volume None
  - d. Government Educational Institutions Same as GSA
  - e. Other None

## 8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

#### 9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

Not Applicable.

# 10. Small Requirements:

The minimum dollar value of orders to be issued is \$100.

#### 11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-3 - Leasing of Product

Special Item Number 132-4 – Daily / Short Term Rental

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-9 - Purchase of Used or Refurbished Equipment

Special Item Number 132-12 - Equipment Maintenance

Special Item Number 132-32 - Term Software Licenses

Special Item Number 132-33 - Perpetual Software Licenses

Special Item Number 132-34 - Maintenance of Software as a Service

Special Item Number 132-51 - Information Technology Professional Services

Special Item Number 132-52 - Electronic Commerce (EC) Services

Special Item Number 132-53 – Wireless Services

Special Item Number 132-54 – Commercial Satellite Communications (COMSATCOM) Transponded

Capacity

Special Item Number 132-55 – Commercial Satellite Communications (COMSATCOM) Subscription Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

Special Item Number 132-50 - Training Courses

c. The Maximum Order value for the following Special Item Numbers (SINs) is \$1,000,000:

Special Item Number 132-60A-F - Access Certificates for Electronic Services (ACES) Program

Special Item Number 132-61 – Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program

Special Item Number 132-62 – HSPD-12 Product and Service Components





#### 12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

#### 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

**REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

## 13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

# 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code





classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

#### 15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (1) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

#### 16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov.





#### 17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None.		

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).





#### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

# 23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.phacil.com

The EIT standard can be found at: <a href="www.Section508.gov/">www.Section508.gov/</a>.

#### 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

(a) contract	A copy of the authorization from the ordering activity with whom the contractor has the prime (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
(b)	The following statement:
	This order is placed under written authorization from dated In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

#### 25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—





- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

#### 26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <a href="http://www.core.gov">http://www.core.gov</a>.

#### 27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

# TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS MANAGEMENT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-60F)

#### 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

## 2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

# 3. ORDER





- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.





#### 6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

#### 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

#### 9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 10. ORGANIZATIONAL CONFLICTS OF INTEREST

#### Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.





#### 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

#### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT SERVICES AND PRICING

The GSA 70 labor categories below include detailed descriptions of the position, including but not limited to functional responsibilities, minimum years of experience, educational/degree requirements and training/certification requirements.

# **Computer Operator - I**

1 year of experience necessary. Has a good knowledge of computers, systems, software systems, hardware, and communication protocols. Possess effective verbal and phone skills. Performs basic hardware installations and connections and installs software. Individual is responsible for minor repair of desktop computers and related equipment. May resolve minor and common operating problems under the supervision of an IT Specialist. High school diploma or equivalent.

# **Computer Operator - II**

2 years of experience necessary. Has a good knowledge of computers, systems, software systems, hardware, and communication protocols. Possess effective verbal and phone skills. Performs basic hardware installation and connections and installs software. Individual is responsible for minor repairs of desktop computers and related





equipment. May resolve minor and common operating problems under the supervision of an IT Specialist. High school diploma or equivalent.

# **Computer Operator - III**

2 to 4 years of experience necessary. Has a good to thorough knowledge of computers, systems, software systems, hardware, and communication protocols. Possess effective verbal and phone skills. Performs basic hardware installation and connections and installs software. Individual is responsible for minor repair of desktop computers and related equipment. May resolve minor and common operating problems under the supervision of an IT Specialist. High school diploma or equivalent.

#### **Database Administrator I**

Entry level experience in the applicable system discipline (e.g., SQL, Oracle, MS Access, etc). Minimum of 0-2 years relevant experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

#### **Database Administrator II**

Junior level experience in the applicable system discipline (e.g., SQL, Oracle, MS Access, etc). Minimum of 2-4 years relevant experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

#### **Database Administrator III**

Mid level experience in the applicable system discipline (e.g., SQL, Oracle, MS Access, etc). Minimum of 4-6 years relevant experience. Bachelors Degree in related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Enterprise Architect**

Provides high-level architectural expertise to managers and technical staff. Develops architectural products and deliverables for the enterprise and operational business lines. Develops strategy of system and the design infrastructure necessary to support that strategy. Advises on selection of technological purchases with regards to processing, data storage, data access, and applications development. Sets standards for the client/server relational database structure for the organization (SQL, ORACLE, SYBASE, etc.). Advises of feasibility of potential future projects to management.

#### **ERP Business/Architectural Specialist**

Adapts functional business requirements and processes to technical solutions based upon comprehensive enterprise application solution sets. Enterprise resource planning and management processes, including but not limited to: knowledge management, investment analysis, data warehousing, ecommerce, return on investment analysis, human resource analysis, material management and logistics, supply chain management, procurement, ordering, manufacturing, decision support, and information dissemination.

#### Help Desk Technician I

Provides a variety of entry level help desk functions. Functions include, but are not limited to: installation, identification, prioritization and resolution of reported problems. Minimum of 0-2 years relevant experience. High School Diploma.

#### Help Desk Technician II

Provides a variety of junior level help desk functions. Functions include, but are not limited to: installation, identification, prioritization and resolution of reported problems. Minimum of 2-4 years relevant experience. High School Diploma.

#### Information Assurance/Security Specialist (123A#) Senior

Determines enterprise information assurance and security standards. Develops and implements information assurance/security standards and procedures. Coordinates, develops, and evaluates security programs for an organization. Recommends information assurance/security solutions to support customers' requirements. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements





based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Applies know-how to government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Performs analysis, design, and development of security features for system architectures. Analyzes and defines security requirements for computer systems which may include mainframes, workstations, and personal computers. Designs, develops, engineers, and implements solutions that meet security requirements. Provides integration and implementation of the computer system security solution. Analyzes general information assurance-related technical problems and provides basic engineering and technical support in solving these problems. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle. Ensures that all information systems are functional and secure.

**IT Analyst II** – Applies junior level IT experience in implementing and maintaining an enterprise network architecture model or ensuring information resources are secure. Provides technical and administrative direction for tasks, including review of work products for correctness, compliance with industry accepted standards and user standards. Minimum of 2-4 years relevant experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

IT Analyst III – Applies mid level IT experience in implementing and maintaining an enterprise network architecture model or ensuring information resources are secure. Provides technical and administrative direction for tasks, including review of work products for correctness, compliance with industry accepted standards and user standards. Minimum of 4-6 years relevant experience. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# Logistics Analyst I

3 years of experience necessary. Must have experience in providing logistical IT systems expertise and operation in the areas of procurement, contracting, logistics, purchasing, inventory or supply management. Individual must be able to provide services and analysis to efficiently and effectively provide for procurement contracting logistics or supply management operations. High School diploma or equivalent.

# **Logistics Analyst II**

6 years of experience necessary. Individual must be able to provide logistical consulting services and program analysis in the evaluation of IT systems programs, operations, functions and organizations providing procurement, contracting logistics or supply management functionality. Associates Degree. May substitute education with 2 years technical work experience and training.

#### **Logistics Analyst III**

10 years of experience necessary. Individual must be able to provide logistical consulting services and program analysis in the evaluation of IT systems programs, operations, functions and organizations providing procurement, contracting logistics or supply management functionality. Mastery of support systems, methodologies and best practices in supporting discipline areas and thorough knowledge of logistics principles, processes and programs is required. Bachelors degree. May substitute education with 2 years technical work experience and training.

#### Program Analyst I

Provides a variety of entry level IT administrative functions in support of the program. Functions include, but are not limited to: metric/deliverable analysis and reporting, coordination of meetings. Minimum of 0-2 years relevant experience. High School Diploma.

#### **Program Analyst II**

Provides a variety of junior level IT administrative functions in support of the program. Functions include, but are not limited to: metric/deliverable analysis and reporting, coordination of meetings. Minimum of 2-4 years relevant experience. High School Diploma.

### **Program Analyst III**

Provides a variety of senior level IT administrative functions in support of the program. Functions include, but are not limited to: metric/deliverable analysis and reporting, coordination of meetings. Minimum of 4-6 years relevant





experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

**Software Developer II** – Provides junior level knowledge to solve development problems in the functional area to which assigned. Individual must be proficient in new languages and programming techniques. Develop software or prototype applications in areas that include but are not limited to: C/C++, Visual Development Suite (e.g., Visual Basic), Ada, DBMS PL/SQL or GUI builder language, in a Windows or UNIX development environment. Minimum of 2-4 years relevant experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

**Software Developer III** – Provides mid level knowledge to solve development problems in the functional area to which assigned. Individual must be proficient in new languages and programming techniques. Develop software or prototype applications in areas that include but are not limited to: C/C++, Visual Development Suite (e.g., Visual Basic), Ada, DBMS PL/SQL or GUI builder language, in a Windows or UNIX development environment. Minimum of 4-6 years relevant experience. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience.

# **Subject Matter Expert I**

Individual must have achieved a high level of experience and recognition by in Information Technology field. Must have performed at senior levels in areas of expertise. Possess the ability to solve complex problems in an efficient and unique manner. Minimum of 8+ years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Subject Matter Expert II**

Individual must have achieved a high level of experience and recognition by in Information Technology field. Must have performed at senior levels in areas of expertise. Possess the ability to solve complex problems in an efficient and unique manner. Minimum of 10+ years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Subject Matter Expert III**

Individual must have achieved a high level of experience and recognition by in Information Technology field. Must have performed at senior levels in areas of expertise. Possess the ability to solve complex problems in an efficient and unique manner. Minimum of 15+ years experience. Masters Degree in Computer Science, Engineering or other related field required. Masters Degree may be substituted with Bachelors Degree AND 2 additional year of relevant experience OR No degree AND 5 additional years of relevant experience.

#### **Subject Matter Expert IV**

Individual must have achieved a high level of experience and recognition by in Information Technology field. Must have performed at senior levels in areas of expertise. Possess the ability to solve complex problems in an efficient and unique manner. Minimum of 18+ years experience. Masters Degree in Computer Science, Engineering or other related field required. Masters Degree may be substituted with Bachelors Degree AND 2 additional year of relevant experience OR No degree AND 5 additional years of relevant experience.

**System Administrator II** – Junior level experience in the applicable system discipline; Windows and/or UNIX experience, and be comfortable with the operating environment and internetworking within a systems domain. Must be able to work with a wide variety of COTS software installation procedures. Minimum of 2-4 years relevant experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

**System Administrator III** – Mid level experience in the applicable system discipline; Windows and/or UNIX experience, and be comfortable with the operating environment and internetworking within a systems domain. Must be fluent in a wide variety of COTS software installation procedures. Bachelor s Degree required. Minimum of 4-6 years relevant experience. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.





#### **Technical Engineer I**

Applies junior level knowledge and skills in designated IT field. Areas of field include, but are not limited to: systems engineer, database administration, network engineer. Minimum of 2-4 years experience. Associates Degree in related field required. Associates Degree may be substituted with No degree AND 2 additional years of relevant experience.

## **Technical Engineer II**

Applies mid level knowledge and skills in designated IT field. Areas of field include, but are not limited to: systems engineer, database administration, network engineer. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### Technical Lead I

Provides oversight and supervision to a specific IT team in the functional area to which assigned. Duties include but are not limited to: Meeting deliverables, managing personnel and ensuring quality standards. 5+ years relevant experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Technical Lead II**

Provides oversight and supervision to a specific IT team in the functional area to which assigned. Duties include but are not limited to: Meeting deliverables, managing personnel and ensuring quality standards. 8+ years relevant experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Technical Lead III**

Provides oversight and supervision to a specific IT team in the functional area to which assigned. Duties include but are not limited to: Meeting deliverables, managing personnel and ensuring quality standards. 10+ years relevant experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Technical Writer**

Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. Coordinates the display of graphics and the production of the document. Ensures content is of high quality and conforms with standards.

# **Applications Developer II**

Designs, develops, enhances, debugs, and implements software. Troubleshoots production problems related to software applications. Researches, tests, builds, and coordinates the conversion and/or integration of new products based on client requirements. Designs and develops new software products or major enhancements to existing software. Addresses problems of systems integration, compatibility, and multiple platforms. Consults with project teams and end users to identify application requirements. Assists in the evaluation and recommendation of application software packages, application integration and testing tools. Participates in development of software user manuals. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Applications Developer III**

Designs, develops, enhances, debugs, and implements software. Troubleshoots production problems related to software applications. Researches, tests, builds, and coordinates the conversion and/or integration of new products based on client requirements. Designs and develops new software products or major enhancements to existing software. Addresses problems of systems integration, compatibility, and multiple platforms. Consults with project teams and end users to identify application requirements. Assists in the evaluation and recommendation of application software packages, application integration and testing tools. Acts as team leader on projects. Instructs, assigns, directs,





and checks the work of other software developers on development team. Participates in development of software user manuals. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Applications Developer IV**

Designs, develops, enhances, debugs, and implements software. Troubleshoots production problems related to software applications. Researches, tests, builds, and coordinates the conversion and/or integration of new products based on client requirements. Designs and develops new software products or major enhancements to existing software. Addresses problems of systems integration, compatibility, and multiple platforms. Consults with project teams and end users to identify application requirements. Assists in the evaluation and recommendation of application software packages, application integration and testing tools. Participates in development of software user manuals. Minimum of 6-8 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience.

#### **Business Process Consultant**

Analyzes process and re-engineering, with an understanding of technical problems and solutions as they relate to the current and future business environment. Creates process change by integrating new processes with existing ones and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Business System Analyst**

Formulates and defines systems scope and objectives based on both user needs and a thorough understanding of business systems and industry requirements. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operation time, and form of desired results. Includes analysis of business and user needs, documentation of requirements, and translation into proper system requirements specifications. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

### **Configuration Management Specialist II**

Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Configuration Management Specialist III**

Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Configuration Management Specialist IV**

Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software. Minimum of 6-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Data Architect**

Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and





implementation of a database. Translates business needs into long-term architecture solutions. Defines, designs, and builds dimensional databases. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Reviews object and data models and the metadata repository to structure the data for better management and quicker access. Minimum of 6-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Financial Analyst**

Provides support in the areas of budget, billing, reporting, and financial management for IT initiatives. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Information Assurance/Security Specialist II**

Coordinates, develops, and evaluates security programs for an organization. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Performs analysis, design, and development of security features for system architectures. Analyzes and defines security requirements for computer systems which may include mainframes, workstations, and personal computers. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle. Ensures that all information systems are functional and secure. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience.

#### **Information Assurance/Security Specialist IV**

Coordinates, develops, and evaluates security programs for an organization. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Performs analysis, design, and development of security features for system architectures. Analyzes and defines security requirements for computer systems which may include mainframes, workstations, and personal computers. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle. Ensures that all information systems are functional and secure. Minimum of 6-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience.

#### **Network Specialist II**

Designs, builds, and implements network systems. Directs compilation of records and reports concerning network operations and maintenance. Analyzes network traffic and provides capacity planning solutions. Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems. Performs system-level design and configuration of products including determination of hardware, OS, and other platform specifications. Monitors and responds to hardware, software, and network problems. Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals). Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Network Specialist III**

Designs, builds, and implements network systems. Directs compilation of records and reports concerning network operations and maintenance. Analyzes network traffic and provides capacity planning solutions. Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems. Performs system-level design and configuration of products including determination of hardware, OS, and other platform specifications. Plans large-scale systems projects through vendor comparison and cost studies. Monitors and responds to hardware, software, and network problems. Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals). Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.





#### **Network Specialist IV**

Designs, builds, and implements network systems. Directs compilation of records and reports concerning network operations and maintenance. Analyzes network traffic and provides capacity planning solutions. Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems. Performs system-level design and configuration of products including determination of hardware, OS, and other platform specifications. Plans large-scale systems projects through vendor comparison and cost studies. Supervises complex operations that involve two or more additional functions such as, but not limited to, network operations, systems security, systems software support, and production support activities. Monitors and responds to hardware, software, and network problems. Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals). Minimum of 6-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Program Manager**

Organizes, directs, and manages contract operation support functions, involving multiple, complex and inter-related project tasks. Manages teams of contract support personnel at multiple locations. Maintains and manages the client interface at the senior levels of the client organization. Meets with customer and contractor personnel to formulate and review task plans and deliverable items. Ensures conformance with program task schedules and costs. Minimum of 8-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Project Manager**

Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Test Engineer II**

Designs, implements, and conducts test and evaluation procedures to ensure system requirements are met. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports. Directs and/or participates in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Test Engineer III**

Designs, implements, and conducts test and evaluation procedures to ensure system requirements are met. Develops, maintains, and upgrades automated test scripts and architectures for application products. Also writes, implements, and reports status for system test cases for testing. Analyzes test cases and provides regular progress reports. Serves as subject matter specialist providing testing know-how for the support of user requirements of complex to highly complex software/hardware applications. Directs and/or participates in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Training Specialist II**

Assesses, designs, and conceptualizes training scenarios, approaches, objectives, plans, tools, aids, curriculums, and





other technologies related to training. Identifies the best approach to training requirements to include, but not limited to hardware, software, simulations, course assessment and refreshment, assessment centers, oral examinations, interviews, computer assisted and adaptive testing, behavior-based assessment and performance, and team and unit assessment and measurement. Develops and revises training courses. Prepares training catalogs and course materials. Trains personnel by conducting formal classroom courses, workshops, and seminars. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Training Specialist III**

Assesses, designs, and conceptualizes training scenarios, approaches, objectives, plans, tools, aids, curriculums, and other technologies related to training. Identifies the best approach to training requirements to include, but not limited to hardware, software, simulations, course assessment and refreshment, assessment centers, oral examinations, interviews, computer assisted and adaptive testing, behavior-based assessment and performance, and team and unit assessment and measurement. Develops and revises training courses. Prepares training catalogs and course materials. Trains personnel by conducting formal classroom courses, workshops, and seminars. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### Voice/Data Communications Engineer II

Provides technical direction and engineering knowledge for communications activities including planning, designing, developing, testing, installing and maintaining large communications networks. Ensures that adequate and appropriate planning is provided to direct building architects and planners in building communications spaces and media pathways meet industry standards. Develops, operates, and maintains voice, wireless, video, and data communications systems. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Voice/Data Communications Engineer III**

Provides technical direction and engineering knowledge for communications activities including planning, designing, developing, testing, installing and maintaining large communications networks. Ensures that adequate and appropriate planning is provided to direct building architects and planners in building communications spaces and media pathways meet industry standards. Develops, operates, and maintains voice, wireless, video, and data communications systems. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience. OR No degree AND 2 additional years of relevant experience.

#### **Voice/Data Communications Engineer IV**

Provides technical direction and engineering knowledge for communications activities including planning, designing, developing, testing, installing and maintaining large communications networks. Ensures that adequate and appropriate planning is provided to direct building architects and planners in building communications spaces and media pathways meet industry standards. Develops, operates, and maintains voice, wireless, video, and data communications systems. Minimum of 6-10 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### **Web Content Analyst**

Provides for development and content that will motivate and entertain users so that they regularly access the website and utilize it as a major source for information and decision-making. Provides managing/performing website editorial activities including gathering and researching information that enhances the value of the site. Minimum of 2-4 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

#### Web Designer

Designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special-effects elements. Contributes to the design group's efforts to enhance the look and feel of the organization's online offerings. Designs the website to support the organization's





strategies and goals relative to external communications. Minimum of 4-6 years experience. Bachelors Degree in Computer Science, Engineering or other related field required. Bachelors Degree may be substituted with an Associates Degree AND 1 additional year of relevant experience OR No degree AND 2 additional years of relevant experience.

# **Degree & Experience Equivalency**

Education and experience may be substituted for each other for all labor categories as listed above. Specifically, education and experience for the labor categories listed in the schedule may be substituted as follows:

Required Degree	Degree & Experience Equivalency		
Associates	No Degree AND 2 additional years of relevant experience		
Bachelors	AA Degree AND 1 additional year of relevant experience OR		
	No Degree AND 2 additional years of relevant experience		
Masters	BA/BS Degree AND 2 additional years of relevant experience OR		
	No Degree AND 5 additional years of relevant experience		





**Price List** 

All rates shown are on site rates. The Phacil rate structure was built working in partnership with customers as both a prime and subcontractor to ensure best value was received by the government for all work conducted.

	Period of Performance Start Date:	0	9/15/12	0	9/15/13	09	9/15/14
	Period of Performance End Date:	0	9/14/13	0	9/14/14	09	9/14/15
SIN	Labor Category	`	Year 8	,	Year 9	Y	ear 10
132-51	Applications Developer II	\$	47.67	\$	48.58	\$	49.50
132-51	Applications Developer III	\$	65.01	\$	66.25	\$	67.51
132-51	Applications Developer IV	\$	82.73	\$	84.30	\$	85.90
132-51	Business Process Consultant	\$	68.81	\$	70.12	\$	71.45
132-51	Business System Analyst	\$	69.35	\$	70.67	\$	72.01
132-51	Computer Operator I	\$	28.44	\$	28.98	\$	29.53
132-51	Computer Operator II	\$	36.88	\$	37.59	\$	38.30
132-51	Computer Operator III	\$	41.85	\$	42.65	\$	43.46
132-51	Configuration Management Specialist II	\$	44.83	\$	45.68	\$	46.55
132-51	Configuration Management Specialist III	\$	60.05	\$	61.19	\$	62.35
132-51	Configuration Management Specialist IV	\$	73.39	\$	74.78	\$	76.20
132-51	Data Architect	\$	79.75	\$	81.27	\$	82.81
132-51	Database Administrator I	\$	99.89	\$	102.39	\$	104.95
132-51	Database Administrator II	\$	105.45	\$	108.09	\$	110.79
132-51	Database Administrator III	\$	128.22	\$	131.42	\$	134.71
132-51	Enterprise Architect	\$	84.13	\$	86.24	\$	88.39
132-51	ERP Business/Architectural Specialist	\$	98.02	\$	100.47	\$	102.98
132-51	Financial Analyst	\$	63.79	\$	65.00	\$	66.24
132-51	Help Desk Technician I	\$	47.65	\$	48.84	\$	50.06
132-51	Help Desk Technician II	\$	54.01	\$	55.36	\$	56.75
132-51	Information Assurance/Security Specialist (123A#) Senior	\$	87.62	\$	89.81	\$	92.06
132-51	Information Assurance/Security Specialist II	\$	68.50	\$	69.80	\$	71.13
132-51	Information Assurance/Security Specialist IV	\$	103.18	\$	105.14	\$	107.14
132-51	IT Analyst II	\$	139.35	\$	144.23	\$	149.28
132-51	IT Analyst III	\$	145.98	\$	151.09	\$	156.38
132-51	Network Specialist II	\$	40.03	\$	40.79	\$	41.57
132-51	Network Specialist III	\$	56.04	\$	57.10	\$	58.18
132-51	Network Specialist IV	\$	72.98	\$	74.37	\$	75.78
132-51	Program Analyst I	\$	63.10	\$	64.68	\$	66.30
132-51	Program Analyst II	\$	91.35	\$	93.64	\$	95.98
132-51	Program Analyst III	\$	97.91	\$	100.36	\$	102.86
132-51	Program Manager	\$	196.39	\$	200.12	\$	203.92
132-51	Project Manager	\$	112.68	\$	114.82	\$	117.00





	Period of Performance Start Date:	09/15/12	09/15/13	09/15/14
	Period of Performance End Date:	09/14/13	09/14/14	09/14/15
SIN	Labor Category	Year 8	Year 9	Year 10
132-51	Software Developer II	\$ 100.42	\$ 103.94	\$ 107.57
132-51	Software Developer III	\$ 126.08	\$ 130.49	\$ 135.06
132-51	Subject Matter Expert I	\$ 152.62	\$ 157.97	\$ 163.50
132-51	Subject Matter Expert II	\$ 192.43	\$ 199.17	\$ 206.14
132-51	Subject Matter Expert III	\$ 214.33	\$ 219.69	\$ 225.18
132-51	Subject Matter Expert IV	\$ 265.43	\$ 274.72	\$ 284.33
132-51	Systems Administrator II	\$ 92.90	\$ 96.15	\$ 99.52
132-51	Systems Administrator III	\$ 104.89	\$ 108.56	\$ 112.36
132-51	Technical Engineer I	\$ 69.61	\$ 71.35	\$ 73.13
132-51	Technical Engineer II	\$ 90.35	\$ 92.61	\$ 94.93
132-51	Technical Lead I	\$ 103.95	\$ 106.55	\$ 109.21
132-51	Technical Lead II	\$ 140.89	\$ 144.41	\$ 148.02
132-51	Technical Lead III	\$ 163.18	\$ 167.26	\$ 171.44
132-51	Technical Writer	\$ 58.61	\$ 60.08	\$ 61.58
132-51	Test Engineer II	\$ 60.61	\$ 61.76	\$ 62.93
132-51	Test Engineer III	\$ 76.28	\$ 78.57	\$ 80.93
132-51	Training Specialist II	\$ 52.53	\$ 54.11	\$ 55.73
132-51	Training Specialist III	\$ 66.14	\$ 67.40	\$ 68.68
132-51	Voice/Data Communications Engineer II	\$ 38.72	\$ 39.46	\$ 40.21
132-51	Voice/Data Communications Engineer III	\$ 60.61	\$ 61.76	\$ 62.93
132-51	Voice/Data Communications Engineer IV	\$ 69.28	\$ 70.60	\$ 71.94
132-51	Web Content Analyst	\$ 48.75	\$ 49.68	\$ 50.62
132-51	Web Designer	\$ 56.69	\$ 57.77	\$ 58.87





# USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

#### **PREAMBLE**

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

#### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Mike McDermott, phone (703) 200-6554, e-mail mmcdermott@phacil.com, fax (703) 738-7100.





# SUGGESTED BPA FORMAT

# BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)			
*	orther reduce the admin	g Act (ordering activity) and (ordering activity) and (ordering community) and (ordering community) and (ordering activity) activity ac	
development of technical de	ocuments, solicitations	and the evaluation of offers. Te	sts such as: search for sources; the aming Arrangements are equisition Regulation (FAR) 9.6.
	he schedule contract. T	rwork, and save time by eliminat The end result is to create a purch	
Signatures			
Ordering Activity	Date	Contractor	Date





# (CUSTOMER NAME)

		BLANKET	PURCHASE AGREEMENT
Pursu Contractivit	actor agr	SA Federal Supply Schedule Contrees to the following terms of a Bla	ract Number(s), Blanket Purchase Agreements, the unket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering
(1) to the		ollowing contract items can be orded conditions of the contract, excep	lered under this BPA. All orders placed against this BPA are subject as noted below:
	MOD	EL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
(2)	Deliv		
		FINATION	DELIVERY SCHEDULES / DATES
(3) agreei	The o		s not guarantee, that the volume of purchases through this
(4)	This I	BPA does not obligate any funds.	
(5)	This I	BPA expires on	or at the end of the contract period, whichever is earlier.
(6)	The fo	ollowing office(s) is hereby author	rized to place orders under this BPA:
	OFFI	CE	POINT OF CONTACT
(7)	Order	rs will be placed against this BPA	via Electronic Data Interchange (EDI), FAX, or paper.
(8) slips t		ss otherwise agreed to, all deliverie contain the following information	es under this BPA must be accompanied by delivery tickets or sales
onpo t	(a)	Name of Contractor;	- av a
	(b)	Contract Number;	
	(c)	BPA Number;	
	(d)	Model Number or National Sto	ock Number (NSN);
	(e)	Purchase Order Number;	
	(f)	Date of Purchase;	





- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.





# BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.